Zack Zhao

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Abilities / Technical Skills

* Over 5 years testing relevant work experience.
* Bachelor degree of Software Project.
* Good knowledge of QC and QTP.
* Strong experience as software test engineer/Analyst.
* Good knowledge of UAT methodology and software project lifecycle.
* Basic knowledge of Java, MySQL and Oracle.
* Excellent in English communication skill.
* Strong ability in using Office applications.

Platforms: Window, Mac OS, iOS, Android

Browser: IE, Safari, Chrome, Firefox

Languages: VBS

RDBMS: Oracle, MySQL

Tools: SharePoint, Office Communicator, MyEclipse, VMware Fusion, VMware Workstation, BugZilla, Quality Center, QTP, UFT

Professional experience

More than 6 years testing/development relevant work experience, during which I have worked as Testign Analyst for 3.5years, Automation tester for more than 1 year, also nonfunctional tester for about 1 year.

**FeiChuang, Dalian (2016.4-now)**

Project description: ▪ Realtime Pre-caution System of DCE.

Duties and Tasks: ▪ Test plan and test cases creation

▪ Test scripts creation using QTP,UFT together with automation testing frameworks and VBS.

▪ Test case execution

▪ Bug collection, reporting and verification and parts of debugging work during test

**CSTS - Citi Software Technology Service Ltd., Dalian(2012.9 – now)**

Project description: ▪ UAT testing for TTS Cash Management applications like Citidirect online banking system.

Duties and Tasks: ▪ Participate and assist to transfer projects from India vendor to Dalian team.

▪ Review related documents of previous releases and organize knowledge sharing sessions for coworkers.

▪ Review the BRD (Business Requirement Document), FRD (Function Requirement Document, identify gap in the requirement and communicate with tech team till the closure of the gap.

▪ BSM(Business Scenarios Matrix) designation.

▪ Task assignment

▪ Status report preparation.

▪ Training about knowledge of applications, typical defects and FAQ for new members.

▪ Risk control for the project and communicate with Product/DEV about timeline of testing.

▪ Support Automation testing.

**Rockwell Automation, Dalian(2011.7 – 2012.9)**

Project description: ▪ Automation testing project using a Keyword-driven automation testing tool.

Duties and Tasks:  ▪ Test scripts creation

▪ Test scripts execution

▪ Bug collection, reporting and verification and parts of debugging work during test

▪ Communicate with the developers on the issue that found during the testing.

**Neusoft, Beijing (2010.1 – 2011.6)**

Project description: ▪ Non-functional testing for embedded system on Nokia cell-phone.

Duties and Tasks:  ▪ Test plan and test cases creation

▪ Test case execution

▪ Bug collection, reporting and verification and parts of debugging work during test

▪ Train new staffs on quality assurance personnel

▪ Communicate with the clients on the issue that found during the testing.

▪ Attended training for Java and QTP.

Project description: ▪ OSIsoft QA project, the target product is an application used in factories to control multiple machines.

Duties and Tasks:  ▪ Test plan and test cases creation

▪ Working assignment, communication with clients

▪ Bug collection, reporting and verification and parts of debugging work during test

▪ Carry out procedures for g11n quality assurance in Japanese, German, French, Simplify Chinese, XP+ environment

▪ Train new staffs on quality assurance personnel

▪ Have meeting with clients.

▪ Carry out demonstration of quality assurance procedures to other clients of the customer.

Education qualification

Harbin University | Software Project — Bachelor

English

CET-6 / TOEIC 915 (2014.11)

Fluent in English writing & reading, good verbal skills